



# PROGRESSIVE

## BUILDING SOCIETY

### IMPORTANT INFORMATION REGARDING YOUR PRODUCT SWITCH

If you choose to proceed without advice on an execution only basis, you are accepting the following conditions:

You confirm that you wish to proceed on an execution-only basis.

You will not receive any advice from Progressive Building Society regarding the product that you choose.

You understand that Progressive Building Society will not assess the suitability of this product for you.

You understand that you are losing the protections which you would be eligible for if you had received advice – i.e. an adviser has not assessed whether the product is appropriate to your needs and circumstances. Accordingly, you understand that you cannot complain to the Financial Ombudsman Service about the suitability of the advice.

### ABOUT OUR SERVICES

We can only offer you our own mortgage products;

We will not charge you a fee for our advising or arranging services;

You will not receive advice or a recommendation from us. We will provide you with information on our products. You will then need to make your own choice about how to proceed.

Progressive Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Our Financial Services Register Number is 161841. Our permitted business is advising on, lending and administering mortgages as well as arranging general insurance. You can check this on the Financial Services Register by visiting the FCA's website

<http://www.fca.org.uk/firms/systems-reporting/register> or by contacting the FCA on 0800 111 6768;

If you wish to register a complaint, please contact us:

- In writing

Write to the Society Secretary, Progressive Building Society,  
33-37 Wellington Place, Belfast BT1 6HH

or

- By phone

Phone(028) 9024 4926

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.